Hospitality Assistant
You will provide friendly and efficient customer service, ensuring that our visitors have a pleasant and satisfying experience.

SOME OF THE MAIN THINGS YOU’LL BE DOING:

- Working within our Front of House team to deliver best in class food and beverage service
- You will bring a flexible, can do attitude whilst working across multiple locations within the Dartington Estate, such as, the White Hart bar and restaurant, The Roundhouse Café or as part of our events team
- You will work as part of a team, ensuring staff handover is completed in a professional and comprehensive manner
- Ensuring that your working environment is kept clean and tidy to a high standard, adhering to Standard Operating Procedures
- Ensuring our health, hygiene and safety requirements are meet at all times
- You will proactively learn about the Dartington Estate as a whole, and about the hospitality offer in order to be able to engage with our customers in a friendly and informative manner
- Our department is open 365 days a year and shifts will vary, we will require you to be flexible and able to work a variety of shifts that will include holiday periods
- Working in line with the ethics and values of the DHT trust, acting in the best interest of DHT at all times
- This is a diverse and exciting role, and the duties change throughout the year in order to meet the needs of the business, this list is neither comprehensive nor exhaustive but covers most of the work you will be doing

ROLE DETAILS:

DEPARTMENT: Dartington Hall
REPORTING TO: Food & Beverage Manager

WHAT YOU WILL BRING:

- Ideally you will have previous hospitality experience, both behind the bar and within a restaurant environment. Barista training would definitely be an advantage. However, most importantly is an ability and willingness to learn and undertake further training where required.
- A passion for food and drink is essential, with an active interest in ethical and sustainable catering.
- An ability to work both independently and as part of a busy team
- You will be proactive and able to multitask whilst under the pressure, ensuring excellent customer service at all times
- A desire and commitment to be part of a motivated and hard working team, with an eye for detail and believe in exceeding customer expectations