CAFÉ SERVER ~ THE GREEN TABLE

You will serve delicious, seasonal, and local food, providing friendly and efficient customer service, ensuring that our visitors have a pleasant and satisfying experience.

SOME OF THE MAIN THINGS YOU

- Engage with our customers in a friendly and informative manner, proactively assisting with seating, taking personal responsibility to resolve requests, queries and concerns politely, respectfully and efficiently to create an exceptional customer experience.
- Share your knowledge about the changing food menu, and where the ingredients are sourced in a relaxed friendly way.
- Share information about Dartington, including up to date news on events and activities taking place to help create a fantastic Dartington experience.
- Maintain a clean and friendly environment for all customers and colleagues. Work in an open and informative manner to ensure the Café runs efficiently.
- Maintain the display of food in the deli case and on the counter so that it looks inviting, plentiful and tidy. Assist chefs with light prep work and general washing up. Ensure there are supplies for efficient customer service before, during and after a shift, as necessary.
- This list can never be exhaustive but covers most of the work you’ll be doing. What it can’t replace is talent, initiative and a commitment to great customer service.
- Efficiently using the till system to place orders, track customers, and make change.
- Making specialty coffees and teas

ROLE DETAILS:

DEPARTMENT: The Green Table Cafe

REPORTING TO: Café Manager/Head Chef

WHAT YOU WILL BRING:

- A naturally friendly courteous and engaging manner with customers and colleagues.
- Knowledge and curiosity about different types of food and the ability to share that enthusiastically with customers and colleagues.
- An eye for detail, able to maintain an aesthetically pleasing environment. Proactive to see what needs to be done without constant supervision. Good food hygiene.
- Creative problem solving skills, a positive can do attitude and a willingness and desire to ensure all who come into contact with Dartington have the best possible experience.
- A desire and commitment to be part of a hard working team in line with the ethics and values of The Dartington Hall Trust, acting in the best interests of Dartington at all times.